

GOODS RETURN/EXCHANGE FORM
bought on distance via CHANGE INTO COLOURS SP. Z O.O webstore

DETAILS OF PERSON RETURNING/EXCHANGING GOODS:

First name and last name:

Address:

Cell phone:

E-mail:

DETAILS OF RETURNED/EXCHANGED GOODS:

Order number:

Product name and size:

Reason for return/exchange:

- ☐ the size is too big
- ☐ the size is too small
- ☐ not satisfied with the material
- ☐ don't like it
- ☐ long waiting time
- ☐ other:

Exchange for (if applicable):

According to the Act of May 30, 2014 (Journal of Laws of 2014, item. 827 amended) the customer is entitled to return the goods within 14 days of delivery without giving reasons within the withdrawal from the contract according to the general rules laid down in the provisions on distance contracts. The goods must be returned with no signs of use, together with a properly completed return/exchange form.

A refund for the returned goods, not including the total cost of shipping, will be done within 14 days to the customer's account.

The buyer covers the costs of returning goods. We don't accept "pay on receipt" packages.

.....
DATE

.....
CUSTOMER SIGNATURE