

Terms and conditions of the "BLACK WEEK in Carpatree" Promotion

1. Introductory Provisions

1.1. These terms and conditions of the Promotion under the name: "BLACK WEEK in Carpatree" define the rules of operation, terms and the scope and complaint procedure of the Promotion, rules of use and rights of persons participating in the Promotion, as well as the obligations of the Organizer.

1.2. The organizer of the "BLACK WEEK in Carpatree" Promotion is Carpatree, a limited liability company based in Bielsko-Biała (43-300), address: Czajkowskiego 15, entered into the register of entrepreneurs under the NIP number: 5472221225, Regon: 387279344, hereinafter also the Organizer.

1.3. The promotion is carried out in the Organizer's online store available at www.carpatree.com (the "Online Store"). The Promotion is open to clients who, after fulfilling the terms of the promotion, become participants in the Promotion (hereinafter also the "Promotion Participant").

2. The subject of the promotion and the conditions for benefiting from the Promotion in the Carpatree online store

2.1. The subject of the Promotion is the chance to win 7 vouchers with a total value of PLN 3,500 gro.. Each voucher will have the same value - PLN 500 gro., and will be redeemable at the Carpatree Online Store ("Promotion Item").

2.2. The promotion is valid from November 20, 2020 at 00:01 to November 26, 2020 at 23:59 ("Promotion Period").

2.3. Persons eligible to take part in the Promotion are Promotion Participants who have made from 1 to 5 purchase transactions in the Carpatree Online Store for any amount, from November 20 to November 26, 2020. The Organizer reserves the right to exclude from the draw people who made 6 or more purchases during the promotion period.

2.4. The drawing of the voucher is based on the order number. The organizer reserves the right to choose one of the two methods of drawing each of the 7 vouchers:

a) via the lottery application <https://flippity.net/>

b) manual draw, performed by a person selected by the Organizer, among the order numbers printed on paper sections and placed in a glass ball.

2.5. Everyday, the order numbers from the previous day (that are part of promotion period) will take part in a draw. Winners will be announced on the same day as the draw through the e-mail and publication of first name and order number on Carpatree's Instagram account.

2.6. The winner will be informed about the validity date of the voucher and about the possibility and method of its implementation. The voucher will be sent to the winners in an electronic form.

2.7. Vouchers can be redeemed at the Carpatree Online Store until 31/12/2020 at 23:59.

2.8. If the same winner will be chosen twice, the Organizer reserves the right to re-draw the winner so that each User can redeem only one voucher.

2.9. The voucher will reduce the value of the cart to a maximum cost of PLN 500, taking into account shipping costs, if the remaining part of the order exceeds PLN 500, the Promotion Participant is obliged to pay the remaining amount.

2.10. To take part in the Promotion:

- a) read and accept these Promotion Terms;
- b) add products to the Cart;
- c) before placing the order, enter the discount code from the voucher and press the "Apply" button. Using a discount code after placing an order does not entitle you to take advantage of the Promotion. Failure to enter a rebate code means that the Participant has waived the right to use the Promotion in relation to a given transaction. In such a situation, upon payment, the Promotion Participant loses the right to benefit from the Promotion in relation to this transaction.

2.11. The promotion is combined with other promotions in the Carpatree Online Store, except for the possibility of using other Discount Codes.

3. Complaints

3.1. Any complaints regarding the Promotion may be submitted by Promotion Participants by e-mail to the following address: info@carpatree.com.

3.2. Complaints must include the name and surname of the Promotion Participant, contact details (e-mail address or telephone number), and the reasons for the Complaint.

3.3. The Complaint is considered immediately, not later than 14 days from the date of its submission.

3.4. Complaints are considered by the Organizer, in particular applying the provisions of these Promotion Terms.

4. Final provisions

4.1. These Promotion Terms are public. Available at URL: <https://carpatree.com/page/terms-and-conditions> in the appendix under the name Terms and conditions of the "BLACK WEEK in Carpatree" Promotion.

4.2. The Organizer reserves the right to change the Promotion Terms in the event of an important reason understood as (closed catalog):

- a) change of legal provisions regulating the conditions, rules and organization of the Promotion, affecting the mutual rights and obligations of the Organizer and Promotion Participants;
- b) change in the manner of conducting the Promotion due to technical or technological reasons;
- c) change in the provision of services exclusively caused by technical or technological
- d) a change in the scope or provision of services to which the provisions of the Regulations apply, by introducing new, modifying or withdrawing by the Organizer the existing functionalities or services covered by the Regulations.

4.3. In the event of a change to the Promotion Terms, the Organizer will provide the uniform text of the Promotion Terms by publishing it at <https://carpatree.com/page/terms-and-conditions> in the appendix under the name Terms and conditions of the "BLACK WEEK in Carpatree" Promotion.

4.4. Changes to the Promotion Terms are effective from the moment they are clearly indicated and posted at the above-mentioned address.

4.5. These regulations come into force on November 20, 2020.