

## **Terms and conditions of the "BLACK FRIDAY in Carpatree" Promotion**

### **1. Introductory Provisions**

1.1. These terms and conditions of the Promotion under the name: "BLACK FRIDAY in Carpatree" define the rules of operation, terms and the scope and complaint procedure of the Promotion, rules of use and rights of persons participating in the Promotion, as well as the obligations of the Organizer.

1.2. The organizer of the "BLACK FRIDAY in Carpatree" Promotion is Carpatree, a limited liability company based in Bielsko-Biała (43-300), address: Czajkowskiego 15, entered into the register of entrepreneurs under the NIP number: 5472221225, Regon: 387279344, hereinafter also the Organizer.

1.3. The promotion is carried out in the Organizer's online store available at [www.carpatree.com](http://www.carpatree.com) (the "Online Store"). The Promotion is open to clients who, after fulfilling the terms of the promotion, become participants in the Promotion (hereinafter also the "Promotion Participant" or "Promotion Winner").

### **2. The subject of the promotion and the conditions for benefiting from the Promotion in the Carpatree online store**

2.1. The subject of the Promotion is the opportunity for the Participant of the Promotion to obtain a cashback.

2.2. The promotion is valid from November 26th, 2020 at 12:01 to November 30th, 2020 at 23:59 ("Promotion Period").

2.3. Persons eligible to take part in the Promotion are Promotion Participants who have made between 1 and 5 purchase transactions in the Carpatree Online Store for any amount, from November 26th to November 30th, 2020. The Organizer reserves the right to exclude from the Promotion people who have made 6 or more purchases during the Promotion.

2.4. Promotion winners will be selected on the basis of the order number, by a person designated by the Organizer.

2.5. The orders' numbers from days covered by the Promotion Period take part in the Promotion. The winners will be announced on December 3-4, 2020, via e-mail [events@carpatree.com](mailto:events@carpatree.com) and published with their Name and order number on the Carpatree's Instagram account.

2.6. Winners will be asked to provide their details and bank account number to which the cash will be refunded.

2.7. If the same person will be chosen twice, the Organizer reserves the right to re-select the winner so that each User receives only one Cashback.

2.8. Cashback means a cash refund to the Winner's account, in the amount selected by the order organizer, including shipping costs.

2.9. To participate in the Promotion:

- a) read and accept these Promotion Terms;

- b) on November 26th-November 30th, 2020, add products to the Cart and place an order that will take part in the Cashback Promotion.

### **3. Complaints**

3.1. Any complaints regarding the Promotion may be submitted by Promotion Participants by e-mail to the following address: [info@carpatree.com](mailto:info@carpatree.com).

3.2. Complaints must include the name and surname of the Promotion Participant, contact details (e-mail address or telephone number), and the reasons for the Complaint.

3.3. The Complaint is considered immediately, not later than 14 days from the date of its submission.

3.4. Complaints are considered by the Organizer, in particular applying the provisions of these Promotion Terms.

### **4. Final provisions**

4.1. These Promotion Terms are public. Available at URL: <https://carpatree.com/page/terms-and-conditions> in the appendix under the name Terms and conditions of the "BLACK FRIDAY in Carpatree" Promotion.

4.2. The Organizer reserves the right to change the Promotion Terms in the event of an important reason understood as (closed catalog):

- a) change of legal provisions regulating the conditions, rules and organization of the Promotion, affecting the mutual rights and obligations of the Organizer and Promotion Participants;
- b) change in the manner of conducting the Promotion due to technical or technological reasons;
- c) change in the provision of services exclusively caused by technical or technological
- d) a change in the scope or provision of services to which the provisions of the Regulations apply, by introducing new, modifying or withdrawing by the Organizer the existing functionalities or services covered by the Regulations.

4.3. In the event of a change to the Promotion Terms, the Organizer will provide the uniform text of the Promotion Terms by publishing it at <https://carpatree.com/page/terms-and-conditions> in the appendix under the name Terms and conditions of the "BLACK FRIDAY in Carpatree" Promotion.

4.4. Changes in the Promotion Terms are effective from the moment they are clearly indicated and posted at the above-mentioned address.

4.5. These regulations come into force on November 26th, 2020.