

# Newsletter Terms & Conditions

## § 1

### General provisions

1. These Terms and Conditions define the general rules of operation of the Newsletter service, available on the website of the Online Store at: [carpatree.com](http://carpatree.com) (hereinafter referred to as Store or Online Store), owned by Carpatree sp. z o.o., 15 Czajkowskiego St., 43-300 Bielsko-Biala, NIP: 5472221225, Regon: 387279344, email: [info@carpatree.com](mailto:info@carpatree.com) (hereinafter referred to as Service Provider).
2. The Newsletter Regulations regulate in detail the operation of the Newsletter service. In matters not regulated herein, the Rules and Regulations of the Store, available at the link: <https://carpatree.com/page/terms-and-conditions>
3. As a User, you accept the Newsletter Terms and Conditions when you sign up for the Newsletter service, of which you are informed in the information contained next to the "Subscribe" or equivalent button.

## § 2

### Definitions

1. **User:** a natural person who is at least 13 years old or has at least limited legal capacity, as well as a legal person or an organizational unit without legal personality, who uses the Service provided electronically by the Service Provider.
2. **Newsletter:** unpaid activity provided by the Service Provider to Users via electronic means for the purpose of sending information regarding the Service.

## § 3

### Using the Newsletter

1. Through the Store, the Service Provider provides a Newsletter service.
2. Receiving messages within the Newsletter operation is possible when the User provides his/her e-mail address and presses the "Subscribe" or equivalent button.
3. The User has the possibility, at any time and without giving any reason, to unsubscribe from the Newsletter (Newsletter cancellation) by:
  - a. choosing the option of canceling the Newsletter subscription, included each time in the emails sent as part of the provided Service,
  - b. sending an appropriate request to the Service Provider, in particular by e-mail to [info@carpatree.com](mailto:info@carpatree.com) or in writing to the address: Carpatree sp. z o.o., 15 Czajkowskiego St., 43-300 Bielsko-Biala.
4. The Newsletter Service is provided by the Service Provider free of charge for an indefinite period of time - until the Service is discontinued or the User resigns from the Newsletter.
5. Complaints related to the provision of the service can be submitted electronically to: [info@carpatree.com](mailto:info@carpatree.com) or in writing to the following address: Carpatree sp. z o.o., 15 Czajkowskiego St., 43-300 Bielsko-Biala.
6. Response to the complaint shall be made immediately, but no later than 14 calendar days from the date of its submission.

## § 4

### **Discount**

1. After signing up for the Newsletter, the user receives, to the email address provided in the Newsletter sign-up, a one-time code entitling the user to receive a discount of 15% of the order.
2. The discount referred to in paragraph 1 is calculated at the final stage of the order, after entering the code received at the email address provided.
3. Discount code for -15% for joining the Newsletter:
  - a. valid for orders containing products with a total value of more than €20,
  - b. combines with product discounts visible in the store and the "Buy any 2 products, get the third one free!" promotion, the terms and conditions of which can be found [here](#),
  - c. does not combine with other discount codes,
  - d. works on all products, excluding products from the Outlet and Gift Cards categories.

## § 5

### **Processing and protection of personal data**

1. The service provider is also the Administrator of the personal data provided.
2. In order to ensure the security of the User and the transfer of data in connection with the provision of the Newsletter service, the Service Provider shall take technical and organizational measures appropriate to the degree of security risk of the services provided, in particular measures to prevent the acquisition and modification of personal data by unauthorized persons.
3. Detailed information on data processing is contained in a separate document available on the Site as "Privacy Policy".

## § 6

### **Final provisions**

1. The Service Provider has the right to unilaterally make changes or additions to this document at any time, and information about the changes will be made available on the Store's website and through the Newsletter.
2. The terms and conditions of cooperation are determined solely by the Terms and Conditions. Any information or advertising materials regarding the services provided are for informational purposes only and are not legally binding.