

Promotion Terms and Conditions “Cyber Week -38%” for orders above 60€

1. These Terms and Conditions specify the rules of the "Cyber Week -38%" promotion conducted at the online store www.carpatree.com, operated by Carpatree sp. z o.o., hereinafter referred to as the "Promotion."
2. The promotion lasts ("Promotion Period") from 05.11.2024 to 10.12.2024, 12:00 PM, and its activity is communicated via an information bar at the top of the website www.carpatree.com or through other announcements from the organizer. The organizer reserves the right to suspend or resume the Promotion at any time. The start of the Promotion is marked by the publication of information about its duration on the website www.carpatree.com, and its end is marked by the removal of this information.
3. The Promotion is intended for Carpatree customers making purchases on www.carpatree.com during the Promotion Period.
4. Promotion rules:
 - a. The Promotion allows the use of a discount code that reduces the order value, provided that the minimum cart value specified in the code's conditions are met.
 - b. The discount code to be entered in the appropriate field in the cart is: CYBER38.
 - c. The minimum cart value to apply the discount is 60€.
 - d. The Promotion applies to all products except for products in the Outlet category, accessories, and Gift Cards, unless otherwise specified in the specific code's conditions.
 - e. The discount code must be entered in the cart before proceeding to checkout. If the discount code is not applied before paying for the order, the Promotion will not be considered.
 - f. The Promotion can only be combined with other promotional campaigns if explicitly stated in the terms of a given promotion.
5. Return rules:
 - a. If one or more products from an order that used the Promotion are returned, the order value will be recalculated. If the order value drops below the required minimum threshold for using the discount code, the discount will no longer apply.
 - b. In such cases, the refunded amount for the returned products will be reduced to reflect the absence of meeting the Promotion's conditions.
 - c. Alternatively, the customer may return the entire order in accordance with the store's return policy.
 - d. In cases where returning a product significantly reduces the refund

due to not meeting the Promotion's conditions, customer service may offer an exchange to retain the benefits of the Promotion.

- e. All returned products must be in an unused condition.
6. The organizer of the Promotion is Carpatree sp. z o.o., headquartered at ul. Czajkowskiego 15, 43-300 Bielsko-Biała, NIP 547-222-12-25.