

Promotion Terms and Conditions “Cyber Week”

§ 1

General Provisions

1. These terms and conditions (hereinafter referred to as the "Terms") define the rules of the promotion 'Cyber Week', conducted in the online store www.carpatree.com, operated by Carpatree sp. z o.o. (hereinafter also referred to as the 'Promotion').
2. For the purposes of these Terms, the following expressions have the assigned meanings:
 - a. Customer – an entity intending to participate in the Promotion.
 - b. Seller/Organizer – Carpatree sp. z o.o., with its registered office at ul. Czajkowskiego 15, 43-300 Bielsko-Biala, Poland, Tax Identification Number (NIP): 547-222-12-25.

§ 2

Duration and Location of the Promotion

1. The promotion will run from 04.12.2025 to 11.12.2025 r. (hereinafter referred to as the 'Promotion Duration'), as indicated by the informational banner at the top of the www.carpatree.com website or other communications from the Organizer.
2. The Organizer reserves the right to suspend the Promotion at any time and reactivate it at any time.
3. The Promotion is considered active when the information about it is published, and it ends when the information is removed. This information is visible at the top of the website throughout the shopping process.

§ 3

Promotion Rules

1. The Promotion is available to Carpatree customers shopping at www.carpatree.com during the Promotion Duration.
2. Promotion Details:
 - a. The Promotion allows customers to use a -38% discount code to reduce the order value, provided the minimum cart value specified for the code is met.
 - b. The discount code to be entered in the appropriate field in the cart is: CYBER38.
 - c. The minimum cart value for the discount to apply is 20€.
 - d. The Promotion applies to all products except Outlet items, accessories, and Gift Cards, unless otherwise specified in the specific code terms.
 - e. The discount code must be entered in the appropriate field in the cart before proceeding to checkout. If the code is not applied before payment, the Promotion will not be recognized.
 - f. The Promotion combines with other promotional actions only if explicitly stated in the terms of the given promotion.

§ 4 Return Rules

1. If one or more products from an order covered by the Promotion are returned, the Customer will receive a refund of the amount actually paid for the returned product (i.e., including the applied discount from the Promotion).
2. Partial returns do not affect the discount applied to the remaining products in the order.
3. All returned products must be in an unused condition and meet the other return conditions specified in the Store Regulations.
4. Returns of the entire order are processed in accordance with the rules specified in the Store Regulations.

§ 5 Final Provisions

1. The Promotion Terms are available at <https://carpatree.com/page/terms-and-conditions> in the 'Promotion Terms and Conditions' section throughout the Promotion Duration.
2. Participation in the Promotion constitutes acceptance of these Terms.
3. Matters not regulated by these Terms are governed by Polish law.
4. Any disputes arising from the performance of obligations related to this Promotion will be resolved by the court competent for the Organizer's registered office.
5. Personal data collected during the Promotion will be processed in accordance with the Organizer's Privacy Policy available at <https://carpatree.com/page/privacy-policy>.
6. These Terms and Conditions come into effect on 04.12.2025.