

Terms and conditions of the promotion "Buy any three products and get two more for free!"

§ 1

General Provisions

1. These regulations (hereinafter referred to as the "Regulations") define the rules of the Promotion "Buy any three products and get two more for free!", conducted in the online store www.carpatree.com, operated by Carpatree sp. z o.o. (hereinafter also referred to as the "Promotion").
2. For the purposes of these Regulations, the following expressions shall have the meanings assigned to them:
 - a. Customer - entity wishing to take advantage of the Promotion
 - b. Seller/Organizer - Carpatree sp. z o.o. with its registered office at ul. Czajkowskiego 15, 43-300 Bielsko-Biała, NIP 547-222-12-25.

§ 2

Time and place of the Promotion

1. The promotion takes place in the territory of the Republic of Poland.
2. The Promotion will be conducted from 05.06.2026 until further notice (hereinafter referred to as the "Promotion Period"), and its activity at a given moment is indicated by the information bar at the top of the website www.carpatree.com or other messages from the Organizer.
3. The Organizer reserves the right to suspend the promotion at any time and to restart it at any time. Information about the promotion's activity is displayed at the top of the page.
4. A promotion is deemed to be initiated by publishing information about its duration in the newsfeed, and terminated by deleting the aforementioned information. This information is clearly visible at the top of the page throughout the entire purchasing process.

§ 3

Promotion Rules

1. The Promotion is intended for Carpatree customers shopping at www.carpatree.com during the Promotion Period.
2. Promotion Assumptions:
 - a. The promotion allows you to receive one of three products for free, purchased in one order.
 - b. The promotion applies to all products except products from the Gift Cards and Tickets categories.

- c. The promotion cannot be combined with other discount codes.
- d. The discount on the fourth and fifth product is calculated after going to the cart and entering the code: 3PLUS2 in the appropriate field.
- e. The discount is applied to the two cheapest products in the basket.
- f. The customer must select and add the fourth and fifth products to their cart and enter the code before proceeding to checkout to reduce the price of the two cheapest products.
- g. If you don't add a product before paying for your order, the Promotion will not be included in your order total. It's not possible to add free products after paying for an order that doesn't include five products (including the two eligible for the discount).

§ 4

Returns Policy

1. If you wish to return merchandise purchased during a Promotion, the Customer is obligated to return the entire order covered by the Promotion. For products purchased during the Promotion, it is not possible to return only paid items, while retaining free items. All returned merchandise must be unused (including free items). All other return terms and conditions available in the Store's Terms and Conditions also apply to returns of merchandise covered by the Promotion.
2. If the customer wishes to return any of the products from the order covered by the Promotion but keep others, an alternative solution to the one described in §4 point 1 is:
 - a. Return of the entire order in accordance with §4 point 1 and re-purchase of the selected products, without taking advantage of the Promotion.
 - b. Contacting the Customer Service Office to recalculate the order amount at non-promotional prices if, after the return, it does not meet the conditions of the Promotion and re-settlement of the purchase transaction, including a possible refund of the overpayment (if any).

§ 5

Final provisions

1. The Promotion Terms and Conditions are available at <https://carpatree.com/page/terms-and-conditions> in the "Promotion Terms and Conditions" section throughout the duration of the Promotion.
2. Participation in the Promotion constitutes acceptance of these Regulations.
3. In matters not regulated by these Regulations, the provisions of Polish law shall apply.
4. Any disputes arising from the performance of obligations related to this Promotion will be resolved by a common court having jurisdiction over the registered office of the Organizer.

5. Personal data obtained in the course of the Promotion will be processed in accordance with the Seller's Privacy Policy available at <https://carpatree.com/page/privacy-policy>.
6. These Regulations come into force on June 5, 2026.