

“Buy One Get One” Promotion Terms and Conditions

§ 1

General Provisions

1. These terms and conditions (hereinafter the “Terms”) set out the rules of the “Buy One Get One” Promotion (hereinafter also the “Promotion”) conducted in the online store www.carpatree.com, operated by Carpatree sp. z o.o.
2. For the purposes of these Terms, the following expressions shall have the meanings assigned to them below:
 - a. Customer – a person or entity making purchases in the online store www.carpatree.com (hereinafter the “Store”).
 - b. Seller/Organizer – Carpatree sp. z o.o. with its registered office at ul. Czajkowskiego 15, 43-300 Bielsko-Biała, Poland, Tax ID (NIP) 547-222-12-25.
 - c. Set – a women’s sports set offered as a single product with a single price, belonging at the time the order is placed to the “Women’s sports sets” collection: <https://carpatree.com/pl/collection/komplety-sportowe-damskie>.
3. Individual clothing items purchased separately do not constitute a Set within the meaning of these Terms. The Promotion applies exclusively to Sets from the collection indicated above.

§ 2

Duration and Territory of the Promotion

1. The Promotion is valid exclusively in the online Store, within the territory of Poland, for the full days from 28 September 2026 to 1 October 2026 inclusive, according to Polish time, or until the stock of Sets covered by the Promotion is exhausted, whichever occurs first.
2. Whether an order is covered by the Promotion is determined by placing the order with the 2FOR1 code applied during the Promotion period. Merely adding products to the cart does not reserve stock or the discount.
3. Once the stock of a given Set is exhausted, that Set can no longer be purchased under the Promotion. The end of the Promotion does not change the terms of orders placed earlier with the discount correctly applied.

§ 3

Rules of the Promotion

1. The Promotion is intended for Carpatree customers shopping in the Store during the Promotion period.
2. Terms of the Promotion:
 - a. To take advantage of the Promotion, the Customer adds at least two Sets to a single cart and enters the code 2FOR1 in the discount code field before placing the order. There is no minimum order value; a purchase of at least two Sets is required.

- b. The code reduces the price of the single cheapest Set covered by the Promotion in a given order to PLN 0.01. The price after applying the code is shown in the cart summary before the order is placed. When determining the cheapest Set, the prices in effect in the cart immediately before applying the 2FOR1 code are compared.
- c. The Promotion also covers two identical Sets and Sets of equal price. Where several Sets share the same lowest price, the discount applies to one item.
- d. Per order, the promotional price of PLN 0.01 applies to one, the cheapest, Set, regardless of the number of Sets ordered. The remaining Sets are billed without the 2FOR1 discount. The Customer may place further orders with the 2FOR1 code during the Promotion period; there is no limit on the number of such orders per Customer.
- e. The Promotion cannot be combined with other promotions, discounts, or discount codes. Products outside the indicated collection are not taken into account when determining the number of Sets or when selecting the Set priced at PLN 0.01.
- f. The discount is shown in the cart summary before the order is placed. Delivery costs are not covered by the discount and are shown separately during the purchase process.

§ 4

Return Rules

1. Participation in the Promotion neither excludes nor limits the statutory right of withdrawal from the contract nor the rights arising from non-conformity of the goods with the contract. A consumer may withdraw from a distance contract within the statutory period of 14 days. Statutory rights are also retained by entrepreneurs to whom the law grants consumer protection in this respect.
2. Under the Promotion, the return of the entire order or of individual Sets is permitted. A returned Set should include all the elements sold as that single product. This does not limit the statutory complaint rights regarding individual elements.
3. Maintaining the Promotion is conditional on purchasing and keeping at least two Sets. If both Sets are returned, the Customer receives a refund of the amount actually paid for those goods. If, of the two Sets purchased, the Customer returns one and keeps the other, the order is settled again without the 2FOR1 discount.
4. A Set kept after the return of the other is settled according to its price at the time the order was placed, before the 2FOR1 code was applied, even if it was originally covered by the discount. If, after a partial return of a larger order, the Customer still keeps at least two Sets, the Promotion is applied again to one, the cheapest, of them, in accordance with § 3(2)(b). Subsequent price changes do not affect the settlement. The prices of kept products outside the Promotion remain unchanged.
5. The refund amount for goods is the amount paid for the ordered goods less the value of the goods kept, recalculated in accordance with (3) and (4) above. When returning one of two Sets, the full price of the kept Set before the code was applied is deducted from the amount paid for both. For subsequent returns, amounts already refunded for goods are taken into account. The Organizer does not charge a fee for withdrawal from the contract nor requires an additional payment as a result of this recalculation.

Example: the prices of the Sets before using the code are PLN 380 and PLN 360, PLN 740 in total. After applying the code, the price of the cheaper Set is PLN 0.01, and the Customer pays PLN 380.01 in total for the goods. When one Set is returned, the other is settled according to its price before the code was applied:

- a. Return of both Sets – refund of the entire amount paid for the goods, i.e. PLN 380.01.
- b. Return of the Set priced at PLN 380 and keeping the Set priced at PLN 360 – refund of PLN 20.01 (PLN 380.01 minus PLN 360).
- c. Return of the Set discounted from PLN 360 to PLN 0.01 and keeping the Set priced at PLN 380 – refund of PLN 0.01 (PLN 380.01 minus PLN 380).

6. Upon withdrawal from the entire contract, the Organizer refunds all payments received, including the cost of delivering the order up to the amount of the cheapest standard delivery method offered by the Store. Delivery costs in the case of a partial return are settled in accordance with applicable law. The settlement under (5) concerns goods only.

7. The refund of payment is made promptly, no later than within 14 days of receiving the withdrawal statement, using the same payment method, unless the Customer agrees to a different, free-of-charge method. The Organizer may withhold the refund until the goods are received or proof of their return is provided, whichever occurs first, unless it has offered to collect them itself.

8. The recalculation rules in (3)-(5) apply to returns made under withdrawal without giving a reason. They do not apply to limit statutory claims arising from non-conformity of the goods with the contract. Other rules and the procedure for returns are set out in the law and the Store's terms and conditions, taking into account § 5(1).

§ 5

Final Provisions

1. For this Promotion, these Terms take precedence over conflicting general promotion rules in the Store's terms and conditions, in particular the requirement to return the entire order covered by the promotion and the general minimum threshold for applying codes. Precedence is always retained by mandatory provisions of law.

2. These Terms are made available before purchase and throughout the Promotion period at <https://carpatree.com/pl/page/regulamin-sklepu> in the "Promotion Terms" section. Complaints regarding the Promotion may be submitted to info@carpatree.com or the Organizer's address indicated in § 1(2)(b). The Organizer responds to a consumer complaint within 14 days of its receipt, on paper or another durable medium.

3. Personal data is processed in accordance with the Store's Privacy Policy available at <https://carpatree.com/pl/page/polityka-prywatnosci>.

4. Matters not regulated herein are governed by the Store's terms and conditions and the laws of Poland. Court jurisdiction is determined by applicable law. These Terms enter into force on 28 September 2026.