

“The more you get, the more you save” Promotion Terms and Conditions

§ 1

General Provisions

1. These terms and conditions (hereinafter the “Terms”) set out the rules of the “The more you get, the more you save” Promotion (hereinafter the “Promotion”) conducted in the online store www.carpatree.com, operated by Carpatree sp. z o.o.
2. For the purposes of these Terms, the following expressions shall have the meanings assigned to them below:
 - a. Customer – a person or entity making purchases in the online store www.carpatree.com (hereinafter the “Store”).
 - b. Seller/Organizer – Carpatree sp. z o.o. with its registered office at ul. Czajkowskiego 15, 43-300 Bielsko-Biała, Poland, Tax ID (NIP) 547-222-12-25.
 - c. Code – the discount code MORE.
 - d. Cart Value – the total value of the products in the cart at the prices in effect in the Store immediately before the Code is applied, excluding delivery costs.
3. The Promotion does not cover gift cards, products from the “Outlet” category or accessories.

§ 2

Duration of the Promotion

1. The Promotion is valid exclusively in the online Store for the full days from 8 October 2026 to 13 October 2026 inclusive, according to Polish time, or until the stock of products covered by the Promotion is exhausted, whichever occurs first.
2. Whether an order is covered by the Promotion is determined by placing the order with the MORE Code applied during the Promotion period. Merely adding products to the cart does not reserve stock or the discount.
3. Once the stock of a given product is exhausted, that product can no longer be purchased under the Promotion. The end of the Promotion does not change the terms of orders placed earlier with the discount correctly applied.

§ 3

Rules of the Promotion

1. The Promotion is intended for Carpatree customers shopping in the Store during the Promotion period.
2. Terms of the Promotion:

- a. To take advantage of the Promotion, the Customer enters the MORE Code in the discount code field before placing the order.
- b. The discount rate depends on the Cart Value and the currency in which the order is placed:

Currency	25% discount	35% discount	40% discount
PLN	from PLN 400	from PLN 600	from PLN 800
EUR	from EUR 100	from EUR 150	from EUR 200
USD	from USD 110	from USD 165	from USD 220
CZK	from CZK 2,300	from CZK 3,400	from CZK 4,600
GBP	from GBP 90	from GBP 130	from GBP 170

- c. The discount reduces the prices of the products covered by the Promotion in the cart by the percentage indicated in (b). The products listed in § 1(3) are not discounted.
- d. One discount level applies per order, corresponding to the Cart Value. Discounts from different thresholds are not cumulative.
- e. The Promotion cannot be combined with other promotions, discounts, or discount codes. The Customer may place further orders with the MORE Code during the Promotion period; there is no limit on the number of such orders per Customer.
- f. The discount is shown in the cart summary before the order is placed. Delivery costs are not covered by the discount and are shown separately during the purchase process.

§ 4

Return Rules

1. Participation in the Promotion neither excludes nor limits the statutory right of withdrawal from the contract nor the rights arising from non-conformity of the goods with the contract. A consumer may withdraw from a distance contract within the statutory period of 14 days. Statutory rights are also retained by entrepreneurs to whom the law grants consumer protection in this respect.
2. Under the Promotion, the return of the entire order or of individual products is permitted.
3. After a partial return, the Store's customer service recalculates the discount for the products kept by the Customer. The Cart Value is then determined only for the kept products, at their prices at the time the order was placed, before the Code was applied, and the thresholds set out in § 3(2)(b) are applied to it. If the value of the kept products does not reach the lowest threshold, those products are settled without a discount. Subsequent price changes do not affect the settlement.

4. The refund amount for goods is the amount paid for the ordered goods less the value of the goods kept, recalculated in accordance with (3) above. For subsequent returns, amounts already refunded for goods are taken into account. The Organizer does not charge a fee for withdrawal from the contract nor requires an additional payment as a result of this recalculation.
Example: the Customer orders a set priced at PLN 400 and leggings priced at PLN 250. The Cart Value is PLN 650, the discount is 35%, and the Customer pays PLN 422.50 for the goods.
 - a. Return of the entire order – refund of PLN 422.50.
 - b. Return of the leggings and keeping the set – the set priced at PLN 400 is settled with a 25% discount, i.e. PLN 300; refund of PLN 122.50 (PLN 422.50 minus PLN 300).
 - c. Return of the set and keeping the leggings – the value of PLN 250 does not reach the PLN 400 threshold, so the leggings are settled without a discount; refund of PLN 172.50 (PLN 422.50 minus PLN 250).
5. Upon withdrawal from the entire contract, the Organizer refunds all payments received, including the cost of delivering the order up to the amount of the cheapest standard delivery method offered by the Store. Delivery costs in the case of a partial return are settled in accordance with applicable law. The settlement under (4) concerns goods only.
6. The refund of payment is made promptly, no later than within 14 days of receiving the withdrawal statement, using the same payment method, unless the Customer agrees to a different, free-of-charge method. The Organizer may withhold the refund until the goods are received or proof of their return is provided, whichever occurs first, unless it has offered to collect them itself.
7. The recalculation rules in (3)-(4) apply to returns made under withdrawal without giving a reason. They do not apply to limit statutory claims arising from non-conformity of the goods with the contract. Other rules and the procedure for returns are set out in the law and the Store's terms and conditions, taking into account § 5(1).

§ 5

Final Provisions

1. For this Promotion, these Terms take precedence over conflicting general promotion rules in the Store's terms and conditions, in particular the requirement to return the entire order covered by the promotion and the general minimum threshold for applying codes. Precedence is always retained by mandatory provisions of law.
2. These Terms are made available before purchase and throughout the Promotion period at <https://carpatree.com/pl/page/regulamin-sklepu> in the "Promotion Terms" section. Complaints regarding the Promotion may be submitted to

info@carpatree.com or the Organizer's address indicated in § 1(2)(b). The Organizer responds to a consumer complaint within 14 days of its receipt, on paper or another durable medium.

3. Personal data is processed in accordance with the Store's Privacy Policy available at <https://carpatree.com/pl/page/polityka-prywatnosci>.
4. Matters not regulated herein are governed by the Store's terms and conditions and the laws of Poland. Court jurisdiction is determined by applicable law. These Terms enter into force on 8 October 2026.