“Black Week 2026 -35%” Promotion Terms and Conditions

§ 1

General Provisions

1. These terms and conditions (hereinafter the “Terms”) set out the rules of the “Black Week 2026 -35%” Promotion, conducted in the online store www.carpatree.com, operated by Carpatree sp. z o.o. (hereinafter also the “Promotion”).
2. For the purposes of these Terms, the following expressions shall have the meanings assigned to them below:
    a. Customer – an entity wishing to take advantage of the Promotion.
    b. Seller/Organizer – Carpatree sp. z o.o. with its registered office at ul. Czajkowskiego 15, 43-300 Bielsko-Biała, Poland, Tax ID (NIP) 547-222-12-25.

§ 2

Duration and Territory of the Promotion

1. The Promotion takes place in the territory of the Republic of Poland.
2. The Promotion runs from 10 November 2026 to 24 November 2026 (hereinafter the “Promotion Period”).
3. The Organizer reserves the right to suspend and resume the Promotion at any time. Its current status is indicated by the information bar at the top of the website www.carpatree.com or by other communications from the Organizer.
4. The Promotion is deemed to start when information about its duration is published, and to end when that information is removed. The information is visible at the top of the page throughout the entire purchase process.

§ 3

Rules of the Promotion

1. The Promotion is intended for Carpatree customers shopping in the store www.carpatree.com during the Promotion Period.
2. Terms of the Promotion:
    a. The Promotion allows the use of a discount code that reduces the order value by 35%, provided that the minimum cart value specified in the terms of the given code is reached.
    b. The discount code to be entered in the relevant field in the cart is: BLACKWEEK35.
    c. The minimum cart value at which the discount is applied is PLN 100.

d. The Promotion applies to all products except products from the Outlet category, accessories, tickets and Gift Cards, unless otherwise specified in the terms of a specific code.

e. The discount code must be entered in the relevant field in the cart before proceeding to checkout. If the discount code is not applied before the order is paid, the Promotion will not be taken into account.

f. The Promotion can be combined with other promotional offers only where such a possibility is expressly indicated in the terms of the given promotion.

§ 4

Return Rules

1. In the event of a return of one or more products from an order covered by the Promotion, the Customer will receive a refund of the amount actually paid for the returned product (i.e. after taking into account the discount under the Promotion).
2. A return of part of the order does not result in the loss of the right to the discount applied to the remaining products in the order.
3. All returned products must be in a condition showing no signs of use and meet the other conditions set out in the Store's terms and conditions.
4. A return of the entire order is carried out in accordance with the rules set out in the Store's terms and conditions.

§ 5

Final Provisions

1. The Promotion Terms are available at https://carpatree.com/pl/page/regulamin-sklepu in the "Promotion Terms" section throughout the Promotion Period.
2. Participation in the Promotion constitutes acceptance of these Terms.
3. Matters not regulated by these Terms are governed by the laws of Poland.
4. Any disputes arising from the performance of obligations related to this Promotion shall be resolved by the ordinary court competent for the Organizer's registered office.
5. Personal data obtained in the course of the Promotion is processed in accordance with the Seller's Privacy Policy available at https://carpatree.com/pl/page/polityka-prywatnosci.
6. These Terms enter into force on 10 November 2026.