

GOODS RETURN/EXCHANGE FORM
bought on distance via Carpatree web store

DETAILS OF PERSON RETURNING/EXCHANGING GOODS:

First name and last name:

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Address:

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Cell phone:

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E-mail:

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Bank account number: _____

DETAILS OF RETURNED/EXCHANGED GOODS:

Product name:

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Size:

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Order number:

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Sale date:

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Reason of return/exchange:

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Remarks:

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According to the Act of March 2, 2000 (Journal of Laws of 2000, No. 2, item. 271 Pos. Amended.) customer is entitled to return the goods within 14 days of delivery without giving reasons within the withdrawal from the contract according to the general rules laid down in the provisions on distance contracts. Purchased goods must be returned in the original packaging, with no signs of use, together with the properly completed return/exchange form.

Refund for returned goods, not including the total cost of shipping, will be done within 14 working days to an account designated by a customer.

Buyer covers the costs of returning goods. We won't accept "pay on receipt" packages.

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DATE

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CUSTOMER SIGNATURE